



Local Communities and Partnerships

TfL Customer Services, 4th Floor, 14 Pier Walk, SEI0 0ES

Phone: 0343 222 1234\* www.tfl.gov.uk/contact

17 July 2025

Dear Neighbour,

## Great Portland Street station: Public address system test

I am writing to inform you that we are planning to test the emergency alarm systems at Great Portland Street Tube station.

We will do this between the hours of 01:00 and 04:00 on Monday 21 July while there are no customers using the station to prevent any unnecessary concern during the test. The alarm will sound intermittently for a few minutes between these hours and we will aim to complete the test as quickly as possible.

It is critically important that we conduct these tests of both the fire and managed evacuation alarms to ensure our customers' safety.

We apologise for the disruption caused.

## Contact us

If you have any questions or concerns, please contact our customer services team using the details at the top of this letter or email AbbasRaza@tfl.gov.uk.

Yours sincerely,

Abbas Raza Local Communities & Partnerships Transport for London